

Moving Care Forward



Barbara Burgess
Chief Executive Officer

Dear Friends,

Thanks to you, Pathways is celebrating our 40th Anniversary! With your steadfast support, Pathways has met dramatic challenges over these 40 years and proudly led innovation in transforming healthcare at home.

This year, we launched Epic, our new electronic medical record. This technological leap helps us improve patient care and paves the way for enhanced tracking, reporting, and linkage to other health and medical partners for even better coordination of care.

One of this year's most historic milestones: Pathways is the first home health and hospice organization in Northern California and one of only three in California to earn certification in Community-Based Palliative Care. No matter what course of treatment our patients and families choose, they can be assured that Pathways will provide the best in-home care, independently certified, and tailored to the families' needs and desires.



We welcome Scott Robinson, Chief Clinical Officer, and Dr. Michael Nisco, Chief Medical Officer. Both are successful healthcare leaders who bring extensive experience and a new perspective to our concentration on Advance Care Planning and Person-Centered Care.

While pursuing expanded partnerships and new inpatient and hospital-to-home programs with our current hospital partners, Pathways is proud to have expanded our Home Health services to San Francisco.

I extend a heartfelt "thank you" to our donors, patients, families, and supporters. You make it possible for our caregivers to deliver the right care at the right time in the comfort of home despite changes in insurance, reimbursement, or regulations. With your help Pathways has weathered 40 years of these types of changes, and will be around successfully adjusting for the next 40 years.

Thank you for welcoming Pathways into your homes and your hearts for 40 years!

Barbara Burgess

Accomplishments

Home Health Expansion

Pathways expanded Home Health services including Palliative Care to San Francisco. Serving our partner hospitals St. Mary's, St. Francis and UC San Francisco.

Epic

Pathways went live with Epic! This new electronic medical record enhances our communication with referral partners using streamlined and unified patient records.

Person-Centered Care

Pathways partnered with Planetree, a leader in the field of person-centered care. In support of our care delivery practices and compassionate human interactions, patient and family focus groups have been implemented.

Home-Based Palliative Care

Pathways became the 1st organization in Northern California and 8th in the US to receive Joint Commission Certification for all services with Special Distinction in Home-Based Palliative Care.



Corporate Office

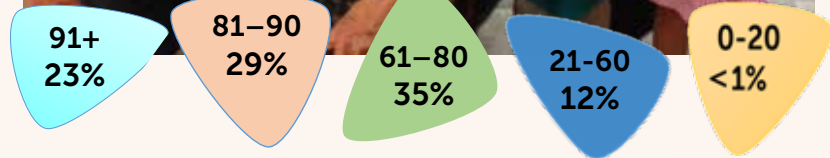
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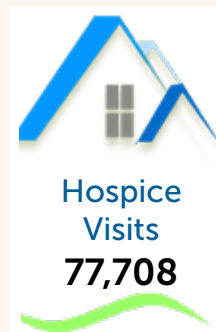
info@pathwayshealth.org

To donate, call the Foundation at 408-730-1200 or go to www.pathwayshealth.org

Age of Our Patients



Patient Care



Pathways Bear Hugs

The Bear Hug bears are gifts to our families and funded by generous donations. The program is the brainchild of **Sherry Rayner**. This poem accompanies each bear and was written by **Jill Harding Prahm**. Both women are Pathways volunteers and donors.

Bear With Me

I am a little black bear
I came to be your friend
I need someone to love me
On me you can depend
I'll be there every hour
of each day and every night
You can cuddle, hug and squeeze me
I will always hold you tight

I'll snuggle when you want to
Go everywhere you go
When things get tough
The going's rough
Or when your'e feeling low
This journey is for us to share
I'll be your Pathways Bear
Just know I'll love you through it all
You'll always know I care



Gifts and Donors



Thank You!

Your Gifts at Work

Dream Team
Night and weekend caregiver teams provide 24-hour care

Pathways KIDS
Serves the most vulnerable patients and their families

Care-Oriented Technology
Utilizing the Epic electronic record system for improved communication with providers

Wound and Ostomy Care
Certified nurses manage complex patient cases

Heartful Memories
Provides grieving kids a way to express emotions via art

Stanford In-Patient
Helping patients and families transition from hospital care to home hospice

Palliative Care
Comfort care and symptom management from an accredited organization

Bereavement Services
Individual and group support for all community members

Disease Management
Coordinated care for patients with complex diseases

Integrative Therapies
Alternative therapies can enhance quality of life

IV Therapy
Nurses with specialized training oversee all medications

Annual Events

Speaker Reception - October
Our fall evening event to thank our major donors for supporting OFTH Breakfast. Next event is scheduled for October 2017.

One from the Heart - October
Our fundraising breakfast and awards event honors our donors for their valued support and generosity. Please join us on October 26, 2017.

We Honor Veterans



Pathways is very proud to be a part of the We Honor Veterans awareness campaign. Pathways acknowledged several employees who are veterans by honoring their service to our country during a special Veterans Pinning ceremony.



Our Caregiving Staff

340 Caregiving Professionals to Meet Your Healthcare Needs

- 23 Therapists
- 12 Social Workers
- 9 Spiritual Care Providers
- 10 Physicians
- 151 Nursing Aides
- 2 Pharmacists
- 133 Nurses



Summer Reception - June
Our summer evening event to promote the annual fundraising events. Next reception is scheduled for June 2018.



Links to the Heart - July
Our golf tournament raises much needed support for community services. Next year's tournament is scheduled for July 18, 2018.

Board, Honorary Board and Legacy Society - Spring
Our thank you event for those who lend their influence and expertise and those who have designated gifts to Pathways in their estate plans and trusts. Next event will be Spring 2018.

Volunteers

245 Volunteers, Students, and Interns Provided 14,349 Volunteer Hours

Pathways is grateful for the support and dedication of our many volunteers.

Our volunteers help in Pathways offices, at events, and work directly with patients.



Bereavement Services



195
Counseling
Sessions
for Kids



419 Group
Counseling
Sessions

We offer individual and group support for our patients' families and all members of the community.

4,972
Support
Calls



3,524 Individual
Counseling
Sessions



305 Participants
at Workshops
and Events



Leadership

Executive Team

Barbara Burgess

Chief Executive Officer

Scott Robinson

Chief Clinical Officer

Michael Nisco, MD

Chief Medical Officer

Satu Johal

Chief Financial Officer/CAO

Georgia Rock

Chief Strategy Officer

Sandra Coolidge

President of Philanthropy

Nancy Ruma

Vice President of Private Duty

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Madeline Stein
Rita Williams

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Matt Harris, Treasurer

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Margaret Wilmer



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